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Windows® Web Hoster Program

MEMBER SITE

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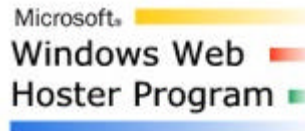


Ask a question; set the reward; get fast, accurate answers. Or **answer** a question and get paid.

Resources for Service Providers

Microsoft Windows Web Hoster Program

The Microsoft Windows Web Hoster Program online community provides Web Hosters with the technical resources and support to successfully manage their Windows-based shared and dedicated hosting services more efficiently.



The online community has a number of resources available to support you. Please note that these resources are for support of non-Mission Critical issues such as best practices, common troubleshooting tips, and experience sharing. For unique issues such as environment-specific configuration or critical server-down issues, it is recommended that you contact Microsoft Product Support Services and open an individual Service Request. See <http://support.microsoft.com> for further information.

The Windows Web Hoster Program Private Online Community is Moving!

To make it easier for program members to access the information you need, we are merging the public and private Windows Web Hoster Program online communities. On May 31, a combined online community for Windows Web Hosters will go live at <http://www.microsoft.com/serviceproviders/webhosting/>. You will still get the same great technical content, chats, and HelpShare support that you get on the private site, but without having to bother with logging in and passwords. If you have comments about the site, we'd like to hear them, so please send us feedback using the feedback button on the toolbar.

The resources available within the Microsoft Windows Web Hoster Program online community include:

● [Improve Your Hosting Offerings and Add New Revenue With Metamend](#)

Metamend, the world leader in Search Engine Optimization (SEO) solutions, has teamed with Microsoft to offer Web Hoster Program members a great offer on this essential service.

● [Cumulative Patch for Internet Information Services](#)

This patch is a cumulative patch that includes the functionality of all security patches released for IIS 4.0 since Windows NT 4.0 Service Pack 6a, and all security patches released to date for IIS 5.0 and 5.1. In addition, this patch includes fixes for ten newly discovered security vulnerabilities. 4/10/2002, *Microsoft TechNet*

● [Chat Sessions](#)

Twice a month you have the opportunity to engage directly with Microsoft MVPs on Web hosting topics. This resource allows you to have the opportunity of asking

New!

● [HelpShare](#)

A new way to get your questions answered -- post your questions and other HelpShare members can help answer them.

Monthly Feature

● [Upcoming Chats](#)

The next chats will be on Active Server Pages (May 2) and Server Appliance Kit (May 16).

● [Transcripts of Previous Chats](#)

Transcripts have now been posted for the chats on Hosting on Microsoft Windows 2000, Utilizing Active Directory, FrontPage Server Extensions, Security, and Active Directory for High Volume Hosting.

Special Offers

● [Improve Your Hosting Offerings with Metamend](#)

Metamend can help you optimize your Web site for search engines.

● [Automate Your Business](#)

Special offer from Rodopi and Microsoft

● [\\$200 off a Dell PowerApp.web\(TM\) Windows-Powered Server](#)

Offer good for a limited time.

questions directly to Microsoft Systems Engineers, Systems Integrators, Product Support Specialists, and other technical specialists. Each month's Chat schedule is available for review in advance.

 [HelpShare](#)

Ask a question; set the reward; and get fast, accurate answers. Or answer a question and get paid! This resource allows you to post a listing describing your current issue. With this listing you set a monetary value that the resolution of the issue is worth to you. Other persons in the system will see your listing and its value, and respond with an answer to your issue. If the answer satisfactorily resolves your issue, you pay the respondent the listed value. You can also participate in HelpShare as a respondent.

 [Business Critical Phone Support](#)

Microsoft Certified Partners (MCSPs) in the United States and Canada can ensure success in escalated customer situations with free Microsoft technical phone support 24x7 during critical LAN outages or "business down" situations.

 [Web Hoster Newsgroups](#)

Post your Web hosting issue and receive a response from other community members as well as Microsoft Product Support Services.

 [Knowledge Base Search](#)

Search the Microsoft Product Support Knowledge Base for product and technology solutions, self-help tools, and how-to information.

 [How-To Articles](#)

Find in-depth technical information about using Microsoft products and technologies in Web hosting scenarios.

 [Community Bulletin Board](#)

This interactive forum provides a place for peer-to-peer communication by community members.

 [WebCasts](#)




Microsoft technical specialists present core components of the Windows operating system.

 [Web Presence Provider Program](#)

This support program for Web Hosters offers FrontPage Web hosting services.

 [Technical Resources](#)

Documentation, toolkits and presentations to assist you in the operation of your Windows hosting services, as well as links to additional Partner support resources.

-  [White Papers](#)
-  [Downloads](#)
-  [Deployment Guides](#)

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